

Shooting Stars Productions

a division of jen oliver productions, inc.

Alameda Youth Soccer Photo Day Info

- ☆ Mark your calendars! Photo Day has been scheduled!
 - ☆ **Date:** *Sunday, September 18, 2005*
 - ☆ **Location:** *Wood School/ Rittler Park* More information may be found on your league's website: */www.alamedasoccer.org*
 - ☆ If you have special scheduling needs or conflicts with your photo appointment please contact Megan at Shooting Stars Productions.
 - ☆ toll free: (800) 311-7784 ext. 2
 - ☆ email: schedule@shootingstarsphoto.com

- ☆ **Order envelopes**
 - ☆ Your league has sponsored each player with a Memory Mate (a 3x5 individual and a 5x7 team photo in a custom mount).
 - ☆ Each player must fill out an order envelope to receive photos.
 - ☆ Every player should receive one order envelope for their individual portrait, attached to one buddy envelope to be used if you would like a photograph of your child with friends or family.
 - ☆ Please see the back of the individual envelope for pictures of some of the items we offer and the back of the buddy envelope for a tax table to help when totaling your order.

- ☆ **On Photo Day**
 - ☆ The entire team should arrive 15 minutes early and a coach or manager should check in with our front staff upon arrival.
 - ☆ Ensure all players have completed order envelopes with payment enclosed.
 - ☆ Have players line up in height order with shirts and shorts strings tucked in.

- ☆ **After Photo Day**
 - ☆ Photos will be shipped to your Photo Coordinator, Donna Little, within one month of Photo Day.
 - ☆ A photo Make-up Day will be scheduled for players who missed Photo Day or would like to retake their photo.
 - ☆ Contact Shooting Stars Productions to be placed on the Make-Up/Retake List.

Frequently Asked Questions

?: What do I need to bring to Photo Day?

Bring your completed order envelope with payment. For a personal touch, bring your team banner.

We accept **CASH** and **CHECK** only. Change is not available. Please have exact change when paying with cash. Credit cards are not accepted.

We will not print orders lacking payment. **INCLUDE TAX** with your payment.

?: Do I have to write a separate check per "Order Envelope" per player?:

Yes. To ensure accuracy of payment, each order envelope should include its own payment.

?: I forgot my money or check book, can I pay later?:

No. Be sure to tell your players and parents, all orders must include payment.

?: What is a buddy photo?:

A buddy photo is a photograph of a player with his/her friends, family or anyone special. There is no limit to the number of people who can be in a buddy photo.

?: What is the difference between the "Buddy" order envelope and the "other" order envelope?:

The buddy envelope packages do NOT include team photos. Buddy photos are photos of more than one person together and are ordered in addition to the player's individual portrait. The lower half of the Buddy envelope is clearly marked with **buddy buddy** around the perimeter and has a tax table on the back.

?: Can I reorder photos after the original order is returned?:

Reorders are available up to one year after the original Photo Day at our new web store! Log onto www.shootingstarsphoto.com and enter the personalized player code enclosed with your finished photo products.

QUESTIONS? ...regarding your order? ...wish to reschedule your scheduled time?

Email us at info@shootingstarsphoto.com

Call us toll free at **(800) 311-7784**

Visit our website www.shootingstarsphoto.com